

## System Performance Information

### Q: How does the system work?

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A: The SunSource® Home Energy System reduces the amount of electricity needed from your utility provider to put you in control of your utility bills. This energy-saving system harnesses solar energy and uses it first—before using electricity from the utility company—to power your heat pump or air conditioner. The solar power that's collected can also operate other appliances and electronics when the heating and cooling system is not in use. What's more, if the SunSource system generates more solar power than is needed, that power will be sent back to the utility company, possibly entitling homeowners to a credit. For more details on how the different system components work together to lower your utility bills, view our solar house on [Lennox.com](http://Lennox.com).

### Q: Will the system work at night and on cloudy days?

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A: Your system will not work at night because the solar modules need sunlight to produce power. Solar modules will still produce power on cloudy or overcast days, but at a reduced level.

### Q: How long will the system last?

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A: We stand behind the Lennox name and the quality that has made us a global leader in home comfort. Because the SunSource® Home Energy System is backed by Lennox, you can take comfort knowing it's built to exacting standards. Our warranties are designed to give you added peace of mind:

**Solar-ready heat pumps and air conditioners** from the Dave Lennox *Signature®* Collection include a 10-year limited warranty on the compressor and covered components.

**Solar modules** include a 5-year limited warranty against defects from faulty workmanship or damage to the surface. The modules have a 12-year limited performance guarantee that covers a power output of less than 90%; a 25-year limited performance guarantee that applies to a power output of less than 80%.

**Microinverters** include a 15-year limited warranty against defects in workmanship and materials. Some restrictions apply. See your local Lennox Dealer for full warranty details.

### Q: How do I know my system is performing to its full potential?

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A: The SunSource Home Energy System comes with a communication module that sends performance data for each module to a website, where you can view systems status, energy production and environmental benefits online, including carbon offsets, in real time.

### Q: Do I need an Internet connection to use the communication module?

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A: Yes, an Internet connection is required to receive the full benefits of the online monitoring system, and to view energy production, and environmental benefit information. The monitoring service is provided free for five years.\*

### Q: Will going solar compromise my comfort in any way?

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A: At the heart of the SunSource Home Energy System is a solar-ready heat pump or air conditioner designed to deliver the same optimal comfort and high-efficiency performance offered by other systems from the Dave Lennox *Signature* Collection, Lennox' finest offering of heating and cooling systems.

### Q: What happens if the power goes out?

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A: In the event of a power outage caused by a storm or some other problem, the SunSource system will shut off. Once power is restored by your utility company, the system should turn back on automatically along with lighting, appliances and other household electronics.

\*Performance-monitoring website provided by an independent third party, Enphase Energy, Inc.